

**Date:** Tuesday September 30<sup>th</sup>  
**Subject:** End of Active Life Notice for TOPAZ32

Dear valued customer,

Due to several critical components reaching obsolescence and the unpredictability in the supply of electronic parts, Eddyfi Technologies is formally announcing the **end of active life (EOAL)** of **TOPAZ32** instruments, effective on **September 30<sup>th</sup>, 2025**. This notice applies to all systems delivered since product launch.

Please refer to the table below for the applicable end-of-life timeline. Note that Eddyfi may modify this timeline at any time, without prior notice. For more information, please consult our End-of-Life (EOL) policy available on our website: <https://www.eddyfi.com/en/eddyfi-end-of-life-policy>.

<i>Milestone</i>	<i>Comments</i>	<i>Applicable date for TOPAZ32 Systems</i>
<b>Product Launch</b>	<p><b>Active Product Phase</b></p> <p>Product is fully supported including re-design if necessary</p>	January 15 <sup>th</sup> , 2013
<b>End of Active Life Announcement</b>	<p><b>End of Active Life Phase</b></p> <p>Official announcement to the market that a specific version of a product has entered the end-of-life process.</p> <p><i>Software updates will no longer be guaranteed after that date.</i></p>	September 30 <sup>th</sup> , 2025
<b>Last time buy</b>	<p><b>End of Sales</b></p> <p>The product is removed from price list and is no longer available for purchase.</p>	September 30 <sup>th</sup> , 2026

<p><b>Standard Service Phase</b></p>	<p>Product is now considered as <b>legacy</b>. Software support, calibrations and hardware repairs continue to be available.</p>	<p>From October 1<sup>st</sup>, 2026, to September 30<sup>th</sup>, 2031</p>
<p><b>Extended Service Phase</b></p>	<p>Product is now considered as <b>obsolete</b>. Calibrations continue to be available. Software support and hardware repairs are offered on a best-effort basis.</p>	<p>From October 1<sup>st</sup>, 2031, to September 30<sup>th</sup>, 2036</p>
<p><b>End of Life</b></p>	<p>No support or service of any kind is available after that date.</p>	<p>September 30<sup>th</sup>, 2036</p>

To ensure business continuity and improved performance for your applications, we recommend migrating to our next-generation platform, **Cypher**, introduced recently and available here: <https://www.eddyfi.com/en/product/cypher>.

Our team can help you evaluate **Cypher** as a replacement, including application mapping, accessory compatibility, and commercial options. For questions or to obtain specifications and pricing for alternative systems, please contact your Eddyfi Sales Manager.

Thank you for your continued trust in Eddyfi Technologies. We appreciate the opportunity to support your testing and service needs.

Sincerely,



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 Manager – Product Management UT  
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