

Date: Tuesday September 30th

Subject: End of Active Life Notice for TOPAZ16

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Dear valued customer,

Due to several critical components reaching obsolescence and the unpredictability in the supply of electronic parts, Eddyfi Technologies is formally announcing the **end of active life (EOAL)** of **TOPAZ16** instruments, effective on **September 30th, 2025**. This notice applies to all systems delivered since product launch.

Please refer to the table below for the applicable end-of-life timeline. Note that Eddyfi may modify this timeline at any time, without prior notice. For more information, please consult our End-of-Life (EOL) policy available on our website: <https://www.eddyfi.com/en/eddyfi-end-of-life-policy>.

<i>Milestone</i>	<i>Comments</i>	<i>Applicable date for TOPAZ16 Systems</i>
Product Launch	Active Product Phase	
	Product is fully supported including re-design if necessary	January 15 th , 2016
End of Active Life Announcement	End of Active Life Phase	
	Official announcement to the market that a specific version of a product has entered the end-of-life process. <i>Software updates will no longer be guaranteed after that date.</i>	September 30 th , 2025
Last time buy	End of Sales	
	The product is removed from price list and is no longer available for purchase.	September 30 th , 2026

Standard Service Phase	Product is now considered as legacy. Software support, calibrations and hardware repairs continue to be available.	From October 1 st , 2026, to September 30 th , 2031
Extended Service Phase	Product is now considered as obsolete. Calibrations continue to be available. Software support and hardware repairs are offered on a best-effort basis.	From October 1 st , 2031, to September 30 th , 2036
End of Life	No support or service of any kind is available after that date.	September 30 th , 2036

To ensure business continuity and improved performance for your applications, we recommend migrating to our next-generation platform, **Cypher**, introduced recently and available here: <https://www.eddyfi.com/en/product/cypher>.

Our team can help you evaluate **Cypher** as a replacement, including application mapping, accessory compatibility, and commercial options. For questions or to obtain specifications and pricing for alternative systems, please contact your Eddyfi Sales Manager.

Thank you for your continued trust in Eddyfi Technologies. We appreciate the opportunity to support your testing and service needs.

Sincerely,



Dominic Giguère
 Manager – Product Management UT
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