

# ASSIST™ SOFTWARE 3.4R4 RELEASE NOTES

Release date: October 2nd, 2024

## Cloud-based Licensing System

This software is now activated via a cloud-based licensing system. Visit the [Assist software download page](#) for the software, installation instructions, and license activation guidance.

## New Features

- Introduction of the Connectivity menu, regrouping a set of new functionalities for Assist:
  - Automatically backup data to Microsoft OneDrive. A link to the online folder can be shared directly from the instrument.
  - Collaborate with Zoom enabling screen sharing and remote control.
  - Use the Eddyfi App to upload photos and notes to your instrument and add context for data analysis and reporting. Available for both Apple and Android users.
- Reports now allow images to be inserted from the Eddyfi mobile application.

## Improvements

- Improved reporting tool to enable the generation of reports containing more than 1000 pages.

## Resolved Issues

- Deleting a custom property in the report summary caused the OK button to gray out, preventing the deletion; custom properties can now be successfully deleted.
- Removing a USB key after creating a plan resulted in an "Invalid Operation detected" error when adding a new plan; the software now correctly displays a warning message if the plan creation fails.
- In Dark Theme mode, the progress text during component import or export via USB was not displayed.
- The Next and Previous buttons allowing the Part ID to be changed are now correctly disabled during acquisition to prevent unintended changes.
- Pressing Alt+F4 while the multipage report waiting dialog was visible caused the application to hang; the application now properly handles this scenario without hanging.
- Sending a support package failed when the company name contained two colons ":", resulting in an error message; support packages can now be sent successfully regardless of the company name format.

## Known Issues, Limitations, Restrictions

- Defect comments can only be modified or deleted via the Eddyfi app.
- Installing Assist while probes are connected may cause installation failures.
- Changing notes or regions in components and pages recorded with versions 3.2R3 and older will render those unavailable to review in those versions.
- Scrolling the page list using the thumb-scroll method works intermittently.
- Regions and defects are not visible during replay.
- Cannot export a landscape-oriented report to PDF.
- Software no longer compatible with Windows 7.

## System Requirements

- Windows 10 (32- and 64-bit editions)
- Processor: Core i5 or better (or equivalent)
- Memory: 4 GB or more (recommended: 8 GB)
- Minimum available disk space: 500 GB
- Recommended network: Built-in network card for Lyft remote control (USB-to-network adapter also compatible)
- Display: 13in or larger (recommended: 15in)
- Minimum resolution: 1366 × 768 pixels
- For extensive analysis purposes, we recommend using an additional external monitor, 22in or larger with a minimum resolution of 1920 × 1080 pixels.

## Firmware

- Included in this release of ASSIST is the following firmware:
  - 1.0R10T1 for AMIGO™ 2
  - 1.0R6T1 for U41™
  - 1.0R6T1 for EDDYFI TECHNOLOGIES TOPSIDE UNIT™