

UPDATING TO ASSIST 3.2 OR NEWER - LICENSE ACTIVATION

FOR:

 USERS OF ASSIST 3.1 AND OLDER VERSIONS WANTING TO UPDATE TO A NEWER VERSION

Agenda

- 1. Desktop Software
 - Update from 3.1 (or older) to 3.2 (Or newer) Click here
- 2. Embedded Software on Portable Instrument
 - Update license <u>Click here</u>
- 3. Download links

Desktop Software - Update Existing Software Key

MOVING FROM 3.1 (OR OLDER) TO 3.2 (OR NEWER)

The licensing Engine of Assist has changed with version 3.2.

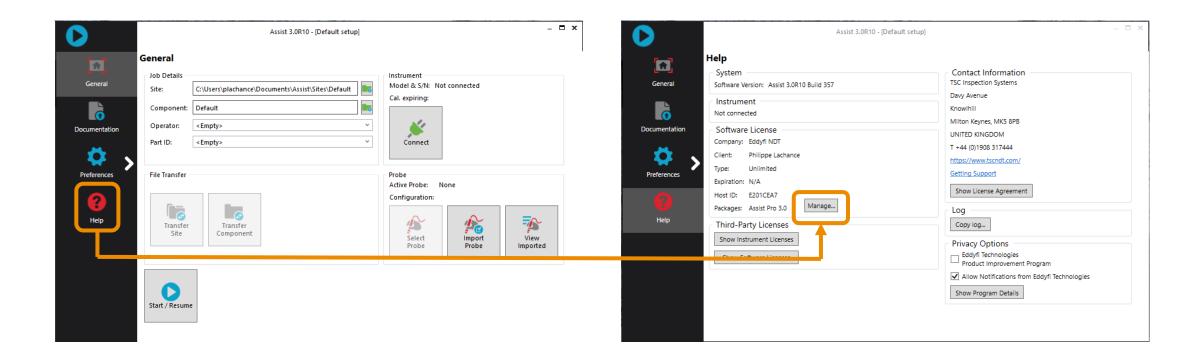
For **Assist Pro**, **Assist CPN** and **Assist Pro Diver**, please follow the following procedure to update to the latest version.

From the Eddyfi website, download the latest Assist desktop version: https://eddyfi.com/en/software/tsc-assist

- Save the .zip file
- Unzip the file

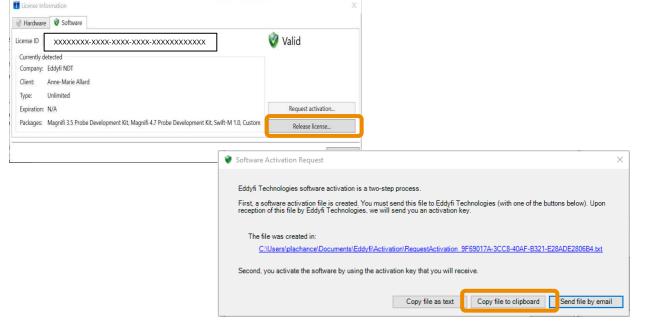
MOVING FROM 3.1 (OR OLDER) TO 3.2 (OR NEWER)

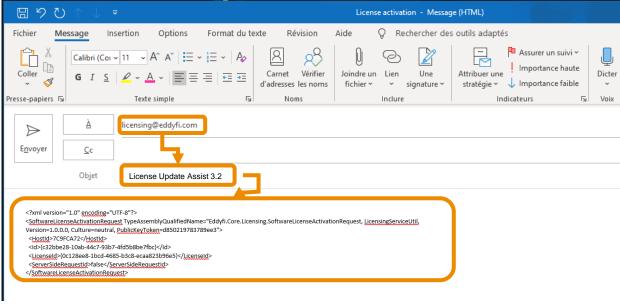
- This process requires an activation from Eddyfi and can take up to 1 working day to process during which your software will be inoperable. Please make sure the timing is right before going forward.
- Launch your older version of Assist
- In the backstage, click on the Help menu, then on Manage



SOFTWARE KEY

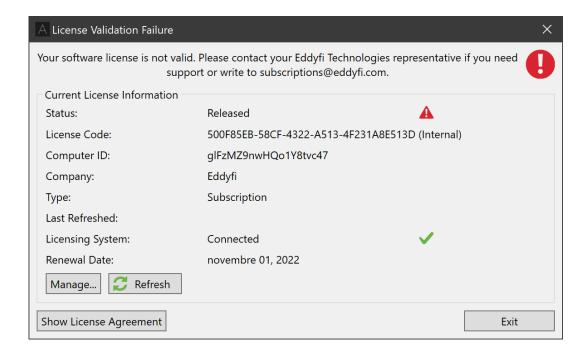
- Select the Software tab then click on Release license...
- Click on Copy file to clipboard
- Create a new email and <u>paste</u> the release confirmation in the message box
 - Address the email to <u>licensing@eddyfi.com</u>, with « License Update Assist 3.2 » as the subject





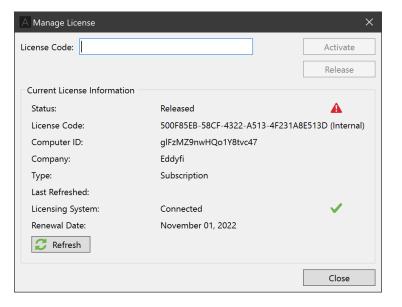
SOFTWARE KEY

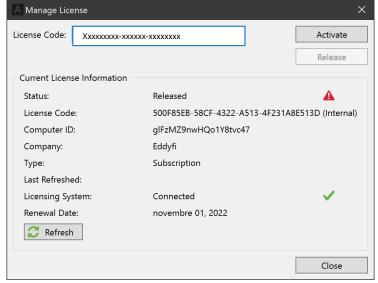
- You should receive a new license code from <u>licensing@eddyfi.com</u>
- Copy the code.
- Open Assist 3.2 (Or newer). A window will appear prompting you to update your license.

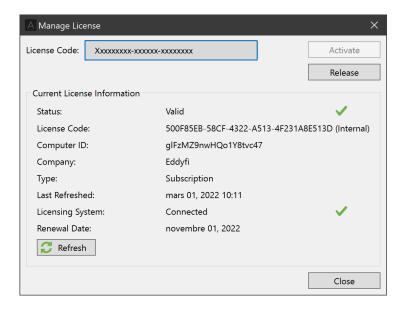


SOFTWARE KEY

- Click on Manage, which will open a new window
- In the new window, Paste the code in the empty field and click on Activate.
- Close the window.
- You should now be able to use Assist 3.2 (Or newer).







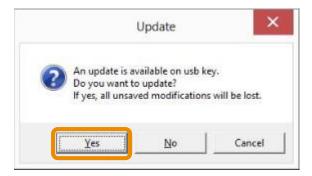
Embedded Software on Amigo 2 Portable Instrument – Update License

Update License

PORTABLE INSTRUMENT

Once your request has been validated and processed, you will receive a license file (in .zip format, which will contain a .txt file) by email

- Save the .zip file to your workstation and unzip the file
- Copy the update file to the root folder of a USB mass-storage device (MSD)
- Turn on your instrument
- Once the instrument is launched, connect the MSD to one of the USB ports on the instrument
- When the below window appears on the screen, click Yes

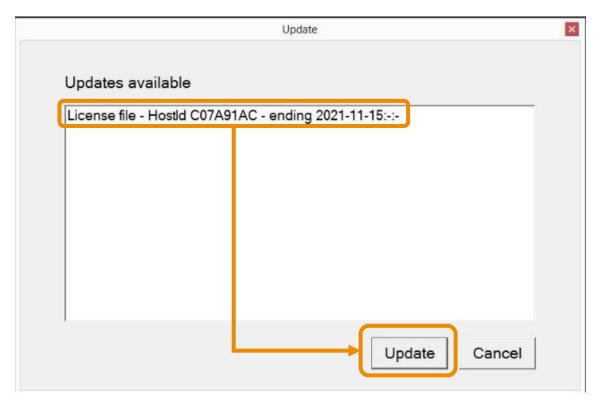


Please note that an embedded licence cannot be used to activate Assist on a desktop computer.

Update License

PORTABLE INSTRUMENT

- In the dialog box that appears, select the update file
- Click Update
- The license updates and the instrument restarts
- Disconnect the MSD



Download links

Download links

• Assist: Click here

