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Date: Thursday June 12th, 2025

Subject: End of Service Life Notice for FloorMap3Di-R

Dear valued customer,

Eddyfi Technologies is under obligation to formally announce the **end of service life (EOSL)** of **FloorMap3Di-R** instruments, effective **January 31, 2026**.

This applies to all systems delivered since product release. The **end of active life (EAL)** occurred in **March 2021**, followed by the **end of sales (EOS)** in **October, 2023**.

After the end of service life (EOSL), calibrations will continue to be offered, and hardware repairs will be supported on a best-effort basis. However, this may change without further notice.

Thank you for your continued support and confidence in our products. We value you as a customer and appreciate the opportunity to support you in your testing and service needs. If you have any questions or wish to obtain specifications and pricing for alternative systems, please contact your Eddyfi Sales Manager.

Sincerely,

Daniel Brown

Vice-President, Marketing & Product Management

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