

Date: February 28th, 2019

Subject: End of life (EOL) and phase-out of TSC Amigo and U31 series



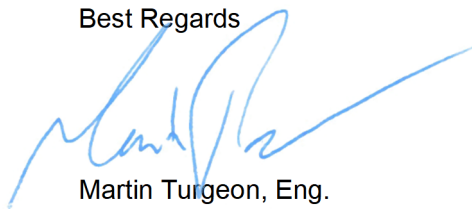
To whom it may concern,

The purpose of this communication is to inform you about the end of life and phase out of the TSC Amigo and U31 series of ACFM instruments. With the design and commercialization of those series having started in 2000 and 2001, we are entering the end of life due to increasing problems with obtaining replacement parts for repairs and required maintenance. At this point in time, sales of the following products will cease immediately: Amigo instrument; Amigo battery pack; U31 instrument and topside unit. Please visit our website (www.tscndt.com) for the current replacement solutions: TSC Amigo2 and U41.

The official end of support date¹ for both Amigo and U31 is February 28th 2020. Calibrations will continue to be performed only in Milton Keynes U.K. after the end of support date, when no repairs are needed (malfunctioning units will be returned immediately after the end of support date). Sales of TSC Amigo legacy topside probes, Amigo legacy 50m cable underwater probes and U31 underwater probes will also cease on February 28th 2020.

We hope that this information helps you initiate further actions that are to be taken for your TSC Amigo or U31 series. Please feel free to contact your local sales representative to learn more about TSC Amigo2 or U41 series (and available trade-in discount for your product). Please note the new TSC Amigo2 and U41 series are serviceable at Eddyfi Technologies worldwide calibration centres. Please do not hesitate to contact us (sales-tsc@eddyfi.com) should you have any further questions.

Best Regards



Martin Turgeon, Eng.
General Manager, TSC

¹ Exception: Eddyfi technologies will repair and support product TSC Amigo or U31 to a maximum of 5 years from date of sale and/or to respect local EOL products regulation (subject to parts availability).